



Minutes IT Investment Board Meeting

July 7, 2004

Members Present:

Dr. Mary Guy Miller (Vice-Chair)

Chris Caine

Jimmy Hazel

Hiram Johnson

Walter Kucharski (ex-officio/non-voting)

Len Pomata

Scott Pattison

Members Absent:

John Lee

Jim McGuirk

George Newstrom (ex-officio/voting)

Others Present:

Lem Stewart, Chief Information Officer, VITA

John Westrick, ITIB Counsel, Office of the Attorney General

Call to Order

The Vice-Chair, Dr. Mary Guy Miller, called the meeting of the Virginia Information Technology Investment Board to order at 1:00 p.m.

The roll was called and a quorum was physically present.

Approval of Minutes

Jimmy Hazel made a motion that the minutes of the June 2, 2004 meeting be approved. Chris Caine seconded the motion. There being no discussion, the minutes were approved as written.

CIO Update

Lem Stewart, VITA CIO gave brief updates (report attached). Highlights were as follows:

JLARC approved the Interim Rate Structure on June 14, 2004. This includes the Direct Bill strategy plus the 5.52% administrative fee, which had previously been approved by the Board. The direct bill methodology is a mechanism to fund VITA integration costs.

- JLARC approved the Shared Rate Methodology, which allows for the transition from a direct bill structure to a shared services structure. This will essentially replace the direct bill structure over an approximate three-year period.
- The Secretary of Finance has approved the Savings Methodology, which allows VITA to communicate that agencies can retain any savings generated up to \$6.7 million in FY 05, which is the integration cost. This will provide the incentive for agencies to join VITA in collaborative efforts to address the 15 initiatives for quick wins to achieve the savings by the end of FY 05. This will also offset the cost of integration, and the integration effort will have been self-funded. Quick wins will be delivered within the next 60-90 days.
- Over the next six years, VITA estimates achieving overall savings and cost avoidances of approximately \$107 million to the Commonwealth. The cost savings, avoidance, and achievements of VITA throughout the entire consolidation process will be posted to the VITA website within the next few days.
- The medium agency/VDOT merger was completed on schedule effective July 1, 2004.
- Since the merger of VDOT effective July 1, 2004, 17 large agencies remain to be merged. The large agencies represent 90% of the total resources in the merger. Because of the complexity and size of the large agencies, the merger will not take place all at once, but will be phased over the next six months. A schedule for phased integration of large agencies has been developed, and meetings have been held with large agencies to assure that any agency black-out periods have been avoided. General agreement on the schedule has been reached and the beginning of the mergers will occur in the August-September time period. All large agencies will be on board by January 1, 2005.
- Lem Stewart, Dan Ziomek, and Jerry Simonoff presented on the Project Management Division and PPEA to the JCOTS Integrated Government Advisory Committee. The purpose was to assist in understanding the development of the PPEA governance process, the actions taken, and anticipated schedules going forward. In particular, the Sub-Committee was interested in the development of the PPEA attributes that have been posted to the VITA website. Presentations were made with emphasis on the implementation of the next phase of the Project Management Division, the audit function. Plans call for an independent audit on major projects for the validation and verification (IV&V) of actual results and tracking whether or not projects are on target. The audit is in addition to the Dashboard reporting, which is now in effect. The General Assembly was very interested in knowing when this code mandate would be met.
- The VITA Quarterly Report – July 1, 2004 has been delivered to members of the General Assembly and posted to the VITA website, as required by Executive Order 50 (03).
- Created a new Small, Women-Owned and Minority Businesses (SWAM) Web site to improve access and opportunities for SWAM companies to do business in IT with the Commonwealth. The Web site provides “business intelligence” by gathering all agencies’ strategic IT plans. The site shows planned and actual projects and what

direction an agency might be going. There will be links to major projects and actual procurement activity, interfaced with both VITA and eVA. This will make it easier for all companies to do business with the Commonwealth.

- Seven (7) new Enterprise Service Directors (ESDs) are now on board at VITA. At the Board's Strategic Planning session, it was discussed that VITA's top priority is customer focus and customer service. The ESDs represent each secretariat in the Commonwealth and will work with cabinet secretaries and agencies within each secretariat to help facilitate collaborative efforts for a strategic and enterprise focus. The ESDs are VITA's eyes and ears and are responsible for managing all remote facilities that VITA is merging (1,500 sites). Their job is customer service, and they are the agencies' first line of contact if there are problems with services. The ESDs have the authority to retrieve and/or extract any resource across the agencies to resolve service problems within the agencies.
- At the Board's June Strategic Planning Session, members discussed strategic enterprise systems. VITA is working hard to establish successful examples of enterprise systems and what value they can bring to the Commonwealth. Presently, there are three enterprise systems in various stages of development:
 - VGIN - VDOT/VITA have agreed to bring digital photography and geographic information system (GIS) databases together so that each agency across the state and local governments can extract the components needed at one time. The system will involve bringing together 18 agencies, 45 employees, and \$4.5 million currently spent independently on GIS.
 - G2G Single Sign-On Strategy - VITA is working with local governments and state agencies to produce a common interface to allow for a one-time sign-on to all agency systems accessed by localities. The G2G Single Sign-On strategy is very effective for enhancing services to citizens and has high potential for improving local government employee productivity and overall savings. DSS is the business owner for human services. VITA, DMV, and TAX are working collaboratively in this effort to support the interfaces across the localities.
 - Professional Licensing/Certification - This is a statewide licensing project with enormous potential for citizen services and efficiencies. Presently, Virginia issues 1.2 million licenses annually, primarily by paper. There are 32 agencies that provide licensing certification in Virginia, of which only three (3) provide licensing services electronically. The Department of Professional and Occupational Regulation has agreed to be the business owner of a statewide licensing system.
- Twelve (12) of the fifteen (15) items identified in the January 2004 APA Report have been completed. Two (2) items are pending Board discussion.

- The Department of Human Resource Management (DHRM) Classification Study has not yet been received. Upon receipt, VITA will resolve any issues within 60 days.
- Appropriation Act language related to VITA employee classification and compensation passed the 2004 General Assembly. Effective July 1, 2004, the Compensation Review requires VITA to establish a MOU with DHRM whereby VITA will submit, on an on-going basis, any changes in employee compensation for review by DHRM. DHRM will validate these compensation actions against state and federal laws and policies. The MOU will be developed with the intent to ensure quality and to minimize administrative burden on both agencies.
- The General Assembly did not approve the \$7.3 million in start-up funds. Lem Stewart stressed that there is continued interest in the General Assembly for small agency support, customer service, security services, and e-mail consolidation, and consensus that these initiatives needed to continue at an aggressive pace. The Governor is committed to providing startup funds consistent with General Assembly intent. A resolution will be submitted to the Board through the ITIB Finance Committee to authorize the CIO to seek appropriate financial options, working with the Secretary of Finance, to support start-up initiatives.
- Due to conflicts in attending meetings held simultaneously, the CIO submitted to the Board for approval a revised meeting schedule that recognizes dates that major reports, projects, and deliverables are due. It was suggested that, beginning in August 2004, the Board meet on the second Wednesday of every other month. The recommended schedule is as follows:

Proposed Committee Meeting Times:

9:30 a.m. – 11:30 a.m. - IT Project Review Committee

12:00 noon – 1:00 p.m. - Lunch

1:00 p.m. – 2:00 p.m. - Finance Committee

2:00 p.m. – 4:00 p.m. - Full Board Meeting

Proposed Dates:

August 11, 2004

December 15, 2004

April 13, 2005

October 13, 2004

February 16, 2005

June 15, 2005

Len Pomata suggested that committee meetings start earlier and the full Board meet from 1-3 to allow members travel time to return home. Chris Caine suggested that the Board wait to receive the timeline of report due dates before making a firm decision on the schedule.

Len Pomata commented that the IT Project Review Committee had discussed a recommended procedure to be implemented for approval of the September 1 Report. He suggested that the Board wait until after the recommendation is received before considering having a meeting on August 11.

Walter Kucharski commented that the proposed schedule is more in line with the budget cycle process. He also suggested that consideration be given to the months of December when Governor's Budget is received and during the months where the General Assembly is in session in scheduling Board meetings.

Scott Pattison suggested that consideration be given to allow 2 hours for committee meetings, rather than one.

After discussion, Len Pomata suggested that the CIO overlay the schedule with dates wherein deliverables need to be met. The CIO will e-mail a list of all projects to be evaluated to the Board, and will e-mail the Board with a suggested meeting date in August, along with a suggested agenda.

- The FY 05 Budget proposal for VITA was discussed.
- Chris Caine complimented VITA on the hiring of the ESDs. He requested that at some time in the future, ESDs report to the Board or Project Review Committee to provide a first-hand assessment of their experiences. Lem Stewart agreed that this would be done.

ITIB By-Law Revisions

Summary of revisions to the ITIB by-laws are as follows:

Article III – Membership of the Information Technology Investment Board

~~The initial appointments of the non-legislative citizen members shall be staggered as follows: one member for one year, one member for two years, one member for three years; and one member for four years appointed by the Governor; one member for one year, one member for two years, one member for three years, and one member for four years appointed by the Joint Rules Committee.~~ The ex officio members of the Board shall serve terms coincident with their respective terms of office.

~~Thereafter,~~ After the initial staggering terms, nonlegislative citizen members shall be appointed for terms of four years. Appointments to fill vacancies, other than by expiration of a term, shall be for the unexpired terms. All members may be reappointed. However, no nonlegislative members shall serve more than two consecutive four-year terms. The remainder of any term to which a member is appointed to fill a vacancy shall not constitute a term in determining the members' eligibility for reappointment. Vacancies shall be filled in the same manner as the original appointments.

Article IV – Compensation

Nonlegislative citizen members shall receive compensation, including and shall be reimbursed for all reasonable and necessary expenses incurred in the discharge performance of their duties, as provided in Section 2.2-2813 and 2.2-2825. Funding for the costs of compensation and expenses of the members shall be provided by the Virginia Information Technologies Agency.

Article V - Terms and Responsibilities of the Chairman of the Board

The Chairman of the Board:

- A. ~~Has the authority to call meetings of the Board.~~ Presides over regular and special meetings of the Board.
- B. ~~Working with the CIO, will provide appropriate staff to support the Board.~~ Acts as the Board's spokesman in public meetings.
- C. ~~Working with the Secretary of Technology, has the authority to request materials, resources, data, and assistance from State agencies and institutions of higher education.~~
- D. ~~As Directed by the Board, to hire and determine compensation/benefit package for the CIO~~
- E. ~~Provide guidance to the CIO on a day to day basis.~~
- F. ~~Represent the Board in any matters related to VITA.~~

Article VI - Responsibilities of the CIO and Staff.

The CIO shall serve as the Board's agent for all matters related to the Board's activities. In addition, the CIO is responsible for providing adequate staff support to the Board, and for accomplishing the following:

- A. Maintaining official records of Board activities of any kind.
- B. Arranging Board and committee meetings and agendas and providing the required notice of each meeting.
- C. Maintaining the roll.
- D. Preparing the minutes of all meetings.
- E. Preparing or overseeing official correspondence.
- F. Maintaining official records and filing all papers and submissions required by law or regulations.
- G. Serving as liaison between Board members and the Secretary of Technology, the Secretary's agencies, other agencies of state government, and local governments in the Commonwealth.
- H. Providing updates, news items, announcements, upcoming conferences, and articles or papers of interest to Board members.

- I. Updating and maintaining the Board Web site.
- J. Providing advice on Board meeting topics and the frequency of meetings.
- K. Completing all other duties and responsibilities as assigned ~~under the guidance of~~ by the ~~Chairman of the Information Technology Investment Board as stated in Article V(E).~~

Pursuant to the Act, the Virginia Information Technologies Agency shall provide staff support to the Board.

Article VII - Meetings

Pursuant to the Act, the Board shall meet at least quarterly each year. The meetings of the Board shall be held ~~at the call of the chairman~~ or whenever the majority of the members so request.

(B) (3) – Open and closed Meetings

The Board shall give notice of the date, time and location of its meetings by the placing the notice on the Commonwealth Calendar, at the Office of the ~~Secretary of Technology~~ CIO.

(C) - Agenda and Presentations

The ~~Chairman~~ CIO shall prepare the agenda for full Board meetings. Any member of the Board may submit any item to the ~~Chairman~~ CIO for consideration at a meeting of the Board. In addition, non-members, including members of the public, through an individual Board member or the CIO, may submit items for consideration. Items must be submitted to the ~~Chairman~~ CIO within a reasonable timeframe, no later than ten (10) days prior to the Board meeting. The ~~Chairman~~ Board shall have the discretion to defer issues and to consider requests requiring immediate action at any time.

Chris Caine commented on page 5, Article VII regarding open meetings. He requested an updated clarification on remote participation. John Westrick stated that the section allows for members to participate by telephone if a quorum is physically present.

Code revisions in the by-laws refer to only one of two ways wherein meetings may be held electronically. There is uncodified statute language that allows the quorum to be built from the electronic participants. This would require audiovisual mechanisms. If this method is preferred, the by-laws would have to be amended to reflect this change.

Jimmy Hazel asked if the changes could be amended immediately. John Westrick stated that because of the current 5-day notification in the by-laws, this could not be done immediately.

Hiram Johnson made a motion that the Board approve the changes made to the by-laws effective July 1, 2004, and that the Board be given a 5-day notice of any other changes to the by-Laws (electronic meetings) to be discussed at the next meeting. Jimmy Hazel seconded the motion. The Board carried the motion unanimously. The By-Laws were accepted as presented.

Board Governance Issues

Hiram Johnson stated that most of his concerns had been addressed in the amended by-laws. He stated that given the amendments to the by-law changes, he suggested that the Executive Director position now housed in the Office of Secretary of Technology be physically moved to VITA.

Walter Kucharski commented that when the Board adopted the changes to the By-Laws regarding the change in duties of the Chairman, this move would have to take place to be in compliance with the Appropriation Act. He further stated that this had been discussed with Lem in an APA audit recommendation. Lem Stewart agreed that the position should be moved.

After discussion, Hiram Johnson made a motion that in order to satisfy the APA audit concerns, as well as the administrative support function being physically supportive and located within VITA, the Executive Director position currently housed in the Office of the Secretary of Technology be physically moved and placed within the auspices of VITA for the purpose of supporting Lem Stewart in providing basic support to the Board. Jimmy Hazel seconded the motion.

The Board carried the motion unanimously.

Walter Kucharski inquired as to how the Board addresses setting priorities for systems. He stated that presently the Secretaries or agencies bring priority opportunities to the Board. He believed that it should be the Board's responsibility to identify and set enterprise opportunities, rather than the Secretaries, and that a mechanism should be put in place to have this done. Lem Stewart stated that the Enterprise Service Directors will help bridge this gap by working with agencies to set priorities.

Hiram Johnson stated that at the Strategic Planning session, the Board discussed its mission and vision. He suggested that the CIO Evaluation Committee draft a vision and mission statement and send to the Board for review. Len Pomata, Chairman of the CIO Evaluation Committee, agreed that this would be done.

Committee Reports

(1) CIO Evaluation Committee, Len Pomata, Chairperson

Len Pomata reported that the Committee had not met since the last Board meeting. The next meeting will be in the August – September timeframe.

(2) Legislative Committee, Jimmy Hazel, Chairperson

Jimmy Hazel reported the following changes to the Appropriation Act language that were passed by the 2004 General Assembly:

- Virginia State Police have been brought back into VITA as an in-scope agency.
- Virginia Port Authority is out of scope to VITA
- CIO salary issues resolved
- Funding amendments were lost by one vote. Will look at other options for the startup funding.

Mr. Hazel stated that the coming months will be important to consider legislation to go into the 2005 General Assembly session to make the VITA and ITIB statute function better. He encouraged Lem Stewart and staff to review legislation thoroughly.

Mr. Hazel stated that the Legislative Committee needed another member in preparation for the 2005 session. This will be discussed at the next meeting.

(3) IT Project Review Committee, Jim McGuirk, Chairperson

In the absence of the Committee Chair, the Committee Vice-Chair, Len Pomata, reported the following actions for Board approval:

CIO Recommendation to the ITIB for Major IT Project Development and Procurement Approval

Presently, the full Board has approval authority for development and procurement of all IT projects in the Commonwealth. Mr. Pomata presented the following Resolution in the form of a motion:

RESOLVED, that The Virginia Information Technology Investment Board assigns authority for major information technology project development and procurement approval and disapproval to the Commonwealth Chief Information Officer, in accordance with the following guidelines:

- The CIO shall notify the full Board of the intent to approve or disapprove a major information technology project or procurement at least 5 working days before taking such action. The CIO shall not proceed to approve or disapprove any major project development or procurement if any Board member, within the 5 working day notice period, requests that the intended CIO action be presented for review by the Board's project review committee followed by submission to the Board for approval.*
- At each regularly scheduled meeting of the Board, the CIO shall report on those major IT projects development and procurement actions, CIO approvals and disapprovals, taken since the last regularly scheduled meeting of the Board.*
- At the discretion of the Board, the CIO shall review a major information technology project or procurement and make a recommendation to the Board for the continuation, suspension, or terminating of the project procurement.*

After discussion, Jimmy Hazel reiterated that CIO approval authority would be subject to notifying the Board before exercising this authority.

Mr. Pomata also stated that the CIO and staff will provide to the IT Project Review Committee and to the full Board a dashboard report showing the status of major projects, so that there will always be an opportunity for the Board to have input.

Mr. Pomata made a motion that the Resolution be accepted. Chris Caine seconded the motion. Mr. Pomata stated that the Office of the Attorney General had been contacted and it is within the Board's authority to grant this assignment.

After discussion, the Board carried the motion unanimously and the Resolution was accepted.

Department of Corrections Offender Sentence Calculation System (attached) - The project is needed to replace an obsolete system, and will take approximately one year to implement. Mr. Pomata made a motion to approve the project. Hiram Johnson seconded. Jimmy Hazel informed the Board that the balanced scorecard “yellow” rating of the project manager assignment is now “green.” The assigned PM has completed all qualification requirements. The Board carried the motion unanimously.

Virginia Government Internet Domain Naming Standard (attached) – The “virginia.gov” standard will be promulgated across the Commonwealth per Committee direction.

CIO Recommendation to the ITIB for the Establishment of a Policy, Standard and Guidelines for Final Approval Process (attached) - Mr. Pomata presented the following Resolution in the form of a motion:

RESOLVED, that The Virginia Information Technology Investment Board assigns authority for the approval and disapproval of information technology resource management standards and guidelines to the Commonwealth Chief Information Officer, in accordance with the following guidelines:

- *The CIO shall not approve standards and guidelines that directly affect the Board’s operation.*
- *The CIO shall notify the full Board of the intent to approve or disapprove an information technology resource management standard or guideline at least 5 working days before taking such action. The CIO shall not proceed to approve or disapprove any information technology resource management standard or guideline if any Board member, within the 5 working day notice period, requests that the intended CIO action be presented for review at a meeting of the Board.*
- *At each regularly scheduled meeting of the Board, the CIO shall report on those information technology resource management standard and guideline actions, CIO approvals and disapprovals, taken since the last regularly scheduled meeting of the Board.*
- *At the discretion of the Board, the CIO shall review an information technology resource management standard or guideline and make a recommendation to the Board for the approval or disapproval of an information technology resource management standard or guideline.*

Mr. Pomata reiterated that there would be a 5-working day notice for any Board member to ask for additional information and/or clarification. The CIO and staff will provide to the IT Project Review Committee and to the full Board a report showing activity of the CIO.

After further discussion, Mr. Pomata made a motion that the Resolution be accepted. Jimmy Hazel seconded the motion.

Hiram Johnson suggested that the motion be amended to accept the Resolution as presented with the exception of the word “directly” being omitted from the first bullet of the Resolution, thus reading, “*The CIO shall not approve standards and guidelines that ~~directly~~ affect the Board’s operation.*” Mr. Pomata seconded the motion. The Board carried the motion unanimously.

Recommended Technology Investment Projects (RTIP) Report - The IT Project Review Committee recommended that the following schedule be followed in order to deliver the September 1 RTIP Report:

- The document would be electronically submitted to the IT Project Review Committee first for revision,
- The Report would then be sent to the full Board.
- The full Board would meet in mid-August to discuss the Report.
- After approval, the Report would be delivered to the General Assembly by September 1.

The Board discussed whether to meet to discuss the list prior to September 1. Three proposals were discussed:

1. Meet mid month-around August 11—to do a more robust presentation in person
2. Receive the information electronically around August 11, give it personal attention and respond in a shorter timeframe should a meeting be needed around August 16
3. Receive the document electronically and send comments electronically

After further discussion, Jimmy Hazel reiterated that the RTIP Report is the most important document that is produced the entire year and requires the Board’s full attention, whether physically meeting or electronically meeting. Lem Stewart suggested that if the meeting were held earlier (August 11), the non-codified language could be enacted so that it could be followed up with video/audio conference later in the month.

Jimmy Hazel made a motion that the Board meet in August for the purpose of discussing the Report. Hiram Johnson seconded the motion. The Board unanimously carried the motion. Jimmy Hazel stated that the August 11 meeting would be an abbreviated meeting. Lem Stewart stated that an agenda would be sent for Board input and comment.

Recommendations from IT Project Review Committee

Len Pomata stated that the IT Project Review Committee staff has been asked to provide an enterprise view of scheduled committee, and related Board activities on a regular basis, initially focused on a 3-6 month projection that would keep the Board informed of upcoming major agenda items.

(4) Finance Committee, Scott Pattison, Chairperson

Scott Pattison reported as follows:

JLARC approved the direct bill and shared rate methodology.

JLARC did not approve VITA's request to implement rates with JLARC staff approval prior to approval by the Commission.

VITA Operating Budget - Scott Pattison made a motion that the Board approve VITA's FY05 Operating Budget and to authorize the CIO to make expenditures therein. Lem Stewart commented that the administrative 5.52% administrative fee was approved. VITA will communicate to agencies that VITA will not exempt itself, but will implement a reduction in cost within VITA that matches the highest variable cost anticipated for any individual agency within the context of the direct bill.

Jimmy Hazel seconded the motion. The Board carried the motion unanimously.

Start-Up Funds - Scott Pattison informed the Board that the General Assembly did not approve startup funds for VITA. He stated that there is work between the CIO, VITA the Secretary of Finance, and the Department of Planning and Budget to use balances that were left over at the end of the year in agency budgets to try to secure the \$7.3 million. He made a motion that the CIO work with the Secretary of Finance to secure the start-up funds, not to exceed \$7.3 million, in order to proceed with the implementation of start-up projects. Jimmy Hazel seconded the motion.

Mr. Hazel asked if there were any other options if the balances are not available. Lem Stewart responded that other options were explored, but none were workable. He stated that there is reasonable projection that balances will be there. Hiram Johnson stated that there is concern and willingness within the General Assembly to find a way to make this possible, if not this year, possibly in next year's session. Lem Stewart concurred. Scott Pattison complimented Lem Stewart and staff on working with Finance to review various alternatives and options.

After further discussion, the Board carried the motion unanimously.

Scott Pattison further reported that there are issues in regard to agency transitions, mainly due to restrictions on federal funds. He stated that these issues are being worked out.

Mr. Pattison reported that almost every item in the APA Report has been addressed.

Internal Auditor Position - The Finance Committee will distribute information to the Board via e-mail over the next few weeks to discuss an alternative to the Internal Auditor Position. The APA's Office has a white paper that discusses internal audits. The Finance Committee, by consensus, suggested that there would be an internal auditor, at the Finance Committee level, who would be involved in operational management, but also report to the Board. The Finance Committee proposed that the Committee be expanded and renamed Finance and Audit Committee and all audit reports would be reviewed by the expanded Committee.

ITIB Expense Reimbursements - Scott Pattison suggested that there is a need to clarify what expenses are permissible under law. He stated that the Finance Committee will write a 2-3 page discussion paper and submit it to the Board.

State Agency Indebtedness (attached) - Scott Pattison stated that the Board had information on State Agency Indebtedness in the agenda packets. This is a general provision in the Appropriation Act that prohibits agencies from obligating or expending funds in excess of appropriations, or obligating or expending at a rate which would result in expenditures in excess of non-general fund revenue collections, without prior approval by the Governor. He informed Board members that they should be aware of this Provision.

Other Business

Walter Kucharski informed the Board that Lem Stewart had received compliments from JLARC members and staff for his honesty and candor in his presentations.

Public Comment

There was no public comment.

Adjourn

The next meeting of the ITIB will be Wednesday, August 11, 2004. A proposed agenda with location and time will be forthcoming. There being no further business, the meeting adjourned at 3:10 p.m.

Information Technology Investment Board Meeting
Wednesday, July 7, 2004 - 1:00 p.m.
VITA Operations Center

ATTENDANCE LIST

<u>Name</u>	<u>Organization</u>
Sheryl Chasse	VITEK Systems
C. W. Laugerbaum	Indigetechn
Elliott Cole	IBM
Gary Bass	Department of Corrections
David Mann	Eiden Systems
Mike Woods	Troutman Sanders
Catherine Stark	EDS
John Westrick	Office of the Attorney General
Gregory Phillips	ATS
Karen Helderman	APA
Jennifer Schreck	APA
Chris Chappell	APA
Ed Vicent	Department of Social Services
Barry Condrey	VITA
Rob Jones	Trebor Group
Tim Stuller	IBM
Rod Willett	
Paul Lubic	VITA
Jody Rogish	CGI – AMS
Erin Fitzgerald	CGI – AMS
Scot Somerhandler	VIPNET
Judy Marchand	VITA
Bob Davidson	VITA
Eric Perkins	VITA
Susan Woolley	VITA
JoJo Martin	VCCS
Mike Sandridge	VITA
Janice Akers	VITA
Constance Scott	VITA
Tracy Baynard	McGuire Woods Consulting
Fred Helm	Kemper Consulting
Jonn Haboy	HP
Charles Fowler	HX
Ric Anderson	VITA
Mark Pratt	WMS
Dan Moore	VITA
Jenny Hunter	VITA